



Mr Andreas Russo
6 Colwick Road, Ng2 4bu, Nottingham, Uk
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Nottingham
NG2 4BU

23/03/2022

Dear Mr Andreas Russo,

Re: Parking Charge Notice Number LG7218288 (Vehicle: KS57PCV)

Site: Gatwick Airport North Terminal Drop Off

Issue date: 04/03/2022

Thank you for your appeal received on 15/03/2022 regarding the above detailed Parking Charge Notice, we have reviewed your case and considered the comments you have made. Your appeal has also been considered in conjunction with the evidence gathered at the time of the contravention. Our records show the notice was correctly issued as your vehicle was in breach of the Terms and Conditions.

There are more than adequate signage available including £ signs on the road itself, to advise charges apply.

We are therefore unable to cancel the Parking Charge Notice as it was issued correctly. We have now extended the discounted payment period by a further 14 days to allow you time to pay the discounted settlement amount. Please now make payment of £15 to reach us by 10/04/2022 or £100 to reach us by 24/04/2022. We must advise you that once the discounted settlement rate passes it will not be offered again.

Payment can also be made using a debit or credit card on our website; <https://gatwick.zatappeal.com> OR you can also pay using our Automated Payment Line: 03330230907

You have reached the end of our internal appeals procedure. NCP will not assess further appeals in relation to this matter.

However, in line with our Accredited Trade Association (ATA) membership we are required to provide you with an Independent Appeals Service. If you wish to appeal your case further you can now only do so to Parking On Private Land Appeals (POPLA) provided by Ombudsman Services on instruction of the British Parking Association.

All information on how to appeal to POPLA is provided on their website; www.popla.co.uk you will need the following 10-digit verification code to submit your appeal; 4350822015

Please note that should you wish to appeal to POPLA you must do so within 28 days from the date of this letter. Please be advised that once an appeal is submitted to POPLA, you lose the right to pay at the reduced amount. If POPLA reject your appeal you will be liable for the full amount of this PCN. You must therefore chose to appeal OR pay and the discounted amount will not be reinstated under any circumstances. POPLA will also not asses a case that has been paid prior to the appeal being received by them.

By law we are also required to inform you, Ombudsman Services (www.ombudsman-services.org) provides an

alternative dispute resolution service (ADR) that would be competent to deal with your appeal. However, NCP have chosen not to participate in their ADR service and as such should you wish to appeal further you must do so to POPLA as detailed above.

Yours sincerely,

Appeals Department
National Car Parks Ltd (EUK)